**Press Release - *For Immediate Release***

**RQA Group transitions to Employee Ownership Trust**

London, 30September 2025

RQA Group, the specialist consultancy in crisis management, product recall and risk has announced that it has transferred ownership of the business into an Employee Ownership Trust.

After 22 years of running the company, the owners have chosen this model to secure the business’s independence, protect its people-focused culture and provide long-term stability for employees, clients and partners.

Vince Shiers, who will continue as Managing Director, commented:

“This is an important milestone for RQA. A positive step for everyone connected with the company. Selling our shares to the Trust fixes the company’s independence and avoids the inevitable uncertainty linked with a sale to a third party. It ensures complete continuity for our clients, stability for our suppliers and recognises the vital contribution of our employees.”

Under the new structure:

Employees will gain a real stake in the business, with a stronger voice in shaping its future. This reflects the company’s strong people-focused culture and underlines its status as a unique consultancy in product recall, crisis management and product risk.

Clients will continue to receive the same high-quality, responsive service, with the added assurance that every employee now has a vested interest in the success of the company and will strive even harder to exceed expectations. In short, it means continuity, stability and the same high-quality, responsive services RQA are known for.

Suppliers and partners benefit from long-term assurance and stability, as the business remains values-driven and committed to strong relationships while continuing to grow.

The EOT model has been successfully adopted by many forward-looking businesses in the UK and it ensures RQA remains independent, maintains uninterrupted high standards and builds further on its established culture and values. Vince Shiers will remain as Managing Director for the long term, continuing to provide guidance and support to the business, clients and colleagues alike.

“This change is about building for the future, protecting our values, strengthening our culture and ensuring that our success is shared with the people who make it possible every day,” added Shiers.

**BOILER PLATE**

RQA Europe, trading as RQA Group was founded in 1997 and Vince Shiers Ph.D. has been Managing Director since 2004. RQA Group has built a global reputation for delivering high-quality, responsive crisis management, product recall and risk management services. RQA are the preferred crisis consultants for a significant proportion of the major product recall insurers in the Lloyd’s London, UK and global insurance markets. RQA’s clients also include many major manufacturers of food, consumer products, automotive components, law firms and others globally.

Media Enquiries:  
Katie Bickle  
Marketing Manager  
07341 089442  
[k.bickle@rqa-group.com](mailto:k.bickle@rqa-group.com)