

Food Safety and Product Recall



RQA Group

Your product risk experts.



RQA Group, why choose us?

We are trusted by some of the world's leading food and beverage brands to provide expert services in food safety, quality and product risk mitigation. We work closely with companies to apply food safety best practices to reduce the risk of product recalls and help companies be best prepared.

Our global team of experts troubleshoot production issues and supply chain challenges. We are passionate about food safety and helping businesses to strive for best practice in manufacturing. Our work is relied upon by food companies throughout the world as well as leading product recall insurers and law firms.

We have built up a wealth of knowledge and real-life experience in product risk, making us ideally placed to offer consultancy, auditing and training services using our highly experienced globally based consultants.

We've supported on well over 1500 recalls and product incidents. RQA Group specialises in providing comprehensive advice and support to businesses during a product crisis. We leverage the insights gained from this real-life recall experience to inform and enhance our consultancy and training; ensuring our services are current, relevant and practical.

By partnering with RQA Group, businesses build a resilient food safety and quality framework that can mitigate future risks, securing a reputation for reliability and excellence in their industry.

How can we help you?

All of our consultancy and training can be tailored to your business needs. If you have a request for training or consultancy that's not listed below, get in touch to see if we can help (we probably can!).

Food Safety

• Auditing

- o Food Safety Auditing
- o 2nd Party Supplier Audits
- o Foreign Body Assessments
- o Allergen Assessments

• Food Safety Training & Consultancy

- o Allergen Management
- o Chemical Handling
- o Export Requirements
- o Food Defence, VACCP & TACCP

- o Food Safety for Directors
- o Food Safety for Engineers
- o Foreign Body Management
- o FSMA Compliance
- o Global Labelling Requirements
- o HACCP & Food Safety Plan
- o Internal Auditor Training
- o Interpreting Micro Results
- o NPD Challenges and Food Safety
- o PCQI and FSVP
- o Regulatory Updates and Challenges
- o Root Cause Analysis
- o Statistical Sampling
- o Supplier Auditor Training
- o Sustainability & Environmental Requirements

• Supply Chain Risk

- o Supplier Approval Process Reviews
- o Supply Chain Risk Consultancy

Plan

Train

Test

Don't wait for a crisis to test your recall preparedness

Product Recall Preparedness

- Plan – Comprehensive review of your recall procedures against industry best practice
- Train – Bespoke Product Recall Training
- Test – Test procedures and team with a “real life” scenario-based Mock Recall Simulation Exercise

Crisis Management & Business Continuity

- BCP 'Health Check'
- Crisis Communications
- Development of BCP including Business Impact Analysis
- Plan - Crisis Plan Review
- Train - Crisis and Incident Management Training
- Test - Crisis Simulation Exercise



Please get in touch with any questions about our services, to request a quote, or to speak to see how we can help.



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