

Consumer Product Risk Experts

We are the leading experts in product safety, product recall, and the wider world of crisis management planning.



RQA^{Group}

Your product risk experts.

RQA Group, why choose us?

We are trusted by some of the world's leading brands to provide expert services in product safety, quality and product risk mitigation. We work closely with companies to apply manufacturing best practices to reduce the risk of product recalls and help companies be best prepared.

Our global team of experts assess risk in relation to production issues and supply chain challenges. We are passionate about product safety and helping businesses to strive for best practice in manufacturing. Our work is relied upon by companies throughout the world as well as leading product recall insurers and law firms.

We have built up a wealth of knowledge and real-life experience in product risk, making

us ideally placed to offer consultancy and training services using our highly experienced globally based consultants.

We've supported on well over 1500 recalls and product incidents. RQA Group specialises in providing comprehensive advice and support to businesses during a product crisis. We leverage the insights gained from this real-life recall experience to inform and enhance our consultancy and training; ensuring our services are current, relevant and practical.

By partnering with RQA Group, businesses build a resilient product safety and quality framework that can mitigate future risks, securing a reputation for reliability and excellence in their industry.





Plan

Train

Test

Don't wait for a crisis to test
your recall preparedness

How can we help you?

All of our consultancy and training can be tailored to your business needs. If you have a request for training or consultancy that's not listed below, get in touch to see if we can help (we probably can!).

Product Safety

- Failure Mode and Effects Analysis
- Root Cause Analysis
- Risk Assessment
 - o NPD Risk Evaluations
 - o Risk Assessment Training– PRISM/ RAPEX
 - o Incident Risk Assessment
- Regulatory Compliance
 - o Packaging & Labelling compliance
 - o Global Regulatory Divergence
 - o Proposition 65
 - o PFAS State Laws, EU regs.
- Microbiology in Consumer Products
- Supply Chain Risk
 - o Supplier Approval Process Reviews
 - o Supply Chain Risk Consultancy

Crisis Management & Business Continuity

- BCP 'Health Check'
- Crisis Communications
- Development of BCP including Business Impact Analysis
- Plan - Crisis Plan Review
- Train - Crisis and Incident Management Training
- Test - Crisis Simulation Exercise

Product Recall Preparedness

- Plan – Comprehensive review of your recall procedures against industry best practice
- Train – Bespoke Product Recall Training
- Test – Test procedures and team with a “real life” scenario-based Mock Recall Simulation Exercise



Please get in touch with any questions about our services,
to request a quote, or to speak to see how we can help.



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