



## RQA Group Consultant – Consumer Product Risk

### Brief Profile



Our Principal Consultant – Consumer Product Risk has spent over 25 years providing product safety, quality and technical consultancy to a range of industries. He has a degree in Engineering with Management, is a Chartered Quality Professional and a Member of the Chartered Quality Institute. He has worked as a consultant for RQA since 2007 where he has advised many of RQA's major clients including product manufacturers, insurers and law firms on product safety, risk and crisis management.

His experience covers many sectors including food and non-food FMCG, toys, automotive, electrical, electronic, industrial, and engineering. He has provided expert services to many of RQA's major clients in these areas.

Services have included advising clients facing an actual product recall situation; developing safety risk assessments to assist clients with recall decision making, delivering training courses in the EU RAPEX risk assessment process and product recall; expert witness assignments including product recall and property legal cases (expert reports and court evidence); running simulated exercises and assisting companies in improving and testing their recall, crisis management and business continuity plans.

He regularly carries out risk reports for RQA's global insurance clients in relation to manufacturers of products and components including: power supplies, heating units, LED units, automotive components, safety equipment, leisure equipment, consumer electronics, toys etc. He has also worked on product liability assignments in a wide range of products.