RQA's Key Services in Australia and New Zealand

RQA Group, the leading global consultancy in product recall, crisis management, and product safety, has provided expert services in Australia and New Zealand to the food and consumer product industry for many years.

We offer the following services to help companies, prepare for, avoid, handle and recover from a damaging product recall or crisis:

Product recall planning, review, training, and simulation exercises

Crisis management planning, review, training, and simulation exercises

Crisis communications and media management training

Social media crisis training

Malicious product tampering prevention, management, and response training

RQA also offers recall response services through a strategic relationship with Intelligent Risks (IR), Australia's foremost management consultancy specialising in crisis, security, investigation, and risk management services

We have additional specific services for the food industry, which is one of the most affected by product recall. The best cure is prevention via good food safety controls and training and we can offer food manufacturers a range of services to deliver this:

- Food safety programme development
- Development and review of HACCP systems
- Food safety & HACCP training
- Food defence, VACCP & TACCP plan development, review and training
- Foreign object target review and advice
- Labelling advice and reviews
- Microbiological product testing programme development, review and results interpretation
- Microbiology cleaning review
- Supplier audits, GFSI, retailer and GMP gap audits
- Allergen risk assessment and management review
- Root cause analysis
- Construction fit-out consultancy

Services can be delivered remotely or on-site depending upon COVID restrictions. For details on how we ensure safe working, please **click here.**

For more on how we can help please get in touch on contact@rqa-group.com or for more information on RQA Group and its services **click here to visit our website.**

For more information on RQA:
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